

≈ How Do I Get My Money Back from Avast? – 2026

Complete Refund Guide ≈

You were charged by Avast for a subscription you did not want, (+1)◀877◀419◀8702 and now you want your money back as quickly as possible, (+1)◀877◀419◀8702 because Avast offers a clear 30-day money-back guarantee on most purchases, (+1)◀877◀419◀8702 and you are protected if you act within that window.

Avast's 30-day guarantee covers most paid products, including Cleanup, VPN, and SecureLine, (+1)◀877◀419◀8702 and it applies to both new purchases and automatic renewals when requested within 30 days of the charge. This guide walks you through the fastest ways to request your refund, the processing timeline, and what to do if Avast refuses your request.

For official help and account management, always visit support.avast.com , (+1)◀877◀419◀8702 because that is the legitimate portal for managing your subscriptions and billing information.

Step 1 – Check If You Qualify for an Avast Refund

Look at your bank statement and find the date of the Avast charge, (+1)◀877◀419◀8702 if it is a new purchase or an auto-renewal less than 30 days old, (+1)◀877◀419◀8702 you qualify for a full refund under Avast's policy.

The 30-day guarantee applies to subscriptions purchased directly from Avast's website or through Google Play, (+1)◀877◀419◀8702 but does not apply to purchases made through third-party resellers like Amazon, Best Buy, or physical stores.

If you are outside the 30-day window, you may still get a refund for recurring charges if you were not properly notified, (+1)◀877◀419◀8702 but you will likely need to speak with a supervisor for approval.

The "Request a refund" button only appears next to eligible orders in your Avast account, (+1)◀877◀419◀8702 so if you do not see it, you may need to call support for assistance.

Step 2 – Request Your Refund by Phone (Fastest Method)

Dial the official Avast customer support line at (+1)◀877◀419◀8702 and when the agent answers, (+1)◀877◀419◀8702 say clearly: “I need a refund for my last charge under the 30-day money-back guarantee”, (+1)◀877◀419◀8702 and they will ask for your email address or the last four digits of your credit card.

Once they verify your purchase date, they approve the refund instantly, (+1)◀877◀419◀8702 and give you a confirmation number before you hang up, (+1)◀877◀419◀8702 so write that number down as your proof of approval.

Phone refunds are available 24/7, (+1)◀877◀419◀8702 and hold times are shortest on Tuesday and Wednesday mornings, (+1)◀877◀419◀8702 so plan your call accordingly to avoid long waits.

If the first agent refuses your request, politely ask to speak with a supervisor, (+1)◀877◀419◀8702 because supervisors have the authority to approve exceptions, especially for recurring charges or technical issues.

Step 3 – Request Your Refund Online via Avast Account

Log into your Avast Account at my.avast.com using your email address, (+1)◀877◀419◀8702 and if you do not know your password, click “Forgot Password” to reset it, (+1)◀877◀419◀8702 because your Avast Account is the portal for managing all paid subscriptions.

Once logged in, click “Order history” on the dashboard, (+1)◀877◀419◀8702 then find the order you want a refund for and click “Request a refund” under it, (+1)◀877◀419◀8702 select your reason, then click “Request a refund” to submit.

If your order includes multiple subscriptions, tick the box next to each one you want refunded, (+1)◀877◀419◀8702 then click “Continue” and follow the prompts to complete your request.

Depending on your location, different support options may appear, (+1)◀877◀419◀8702 such as starting a live chat, calling the provided phone number, or proceeding directly with the refund.

The order will show on the Payments screen with the message “Refund in progress”, (+1)◀877◀419◀8702 and when the request has been processed, you will be notified by email, (+1)◀877◀419◀8702 so save that email as your permanent proof.

Step 4 – If You Bought Through Apple, Google, or Amazon

If you purchased Avast from the Apple App Store on your iPhone or iPad, (+1)◀877◀419◀8702 Avast cannot refund you directly, (+1)◀877◀419◀8702 so go to Settings > your name > Subscriptions > select Avast, (+1)◀877◀419◀8702 then contact Apple Support for your refund.

For Google Play purchases on an Android device, open the Play Store app, tap your profile icon, (+1)◀877◀419◀8702 select “Payments & Subscriptions” > “Subscriptions”, find Avast, and tap “Cancel”, (+1)◀877◀419◀8702 then request a refund from Google’s support page.

For Amazon purchases, log into your Amazon account, go to “Memberships & Subscriptions”, (+1)◀877◀419◀8702 find Avast, click “Cancel”, and confirm, (+1)◀877◀419◀8702 then contact Amazon customer service for a refund.

If you are unsure where you bought your Avast subscription, call (+1)◀877◀419◀8702 and the agent can look up, (+1)◀877◀419◀8702 your purchase source using your email address or credit card, and guide you to the correct method.

Step 5 – How Long Does the Avast Refund Take?

Once approved, Avast processes the refund within 5-7 business days, (+1)◀877◀419◀8702 then your bank or PayPal takes additional time to post the credit, (+1)◀877◀419◀8702 so total wait is 7-14 business days from your request date.

If you used a credit card, the refund often appears within 5-10 business days, (+1)◀877◀419◀8702 but debit cards and PayPal can take the full 14 days, (+1)◀877◀419◀8702 so do not worry if it takes a little longer.

If no refund appears after 14 calendar days, call (+1)◀877◀419◀8702 with your case number, (+1)◀877◀419◀8702 and ask the agent to escalate the issue manually, (+1)◀877◀419◀8702 because sometimes banks hold refunds for extra review.

Keep Avast installed on your device until the refund is confirmed, (+1)◀877◀419◀8702 because uninstalling early can sometimes complicate the refund process.

? Frequently Asked Questions

Q1: How do I get my money back from Avast after auto-renewal?

Call the official Avast billing support line at (+1)◀877◀419◀8702 within 30 days of the charge, say you need a refund under the guarantee, and the agent will approve it instantly over the phone.

Q2: Can I get a refund if I already canceled my Avast subscription?

Yes, canceling only stops future bills, not past charges, (+1)◀877◀419◀8702 so you must still request a refund separately within 30 days of the purchase date, (+1)◀877◀419◀8702 by calling (+1)◀877◀419◀8702.

Q3: How do I get a refund from Avast without calling?

Log into my.avast.com, go to "Order history", (+1)◀877◀419◀8702 find the order you want a refund for, and click "Request a refund" under it, (+1)◀877◀419◀8702 then follow the prompts to complete your request.

Q4: What happens if Avast refuses to give me a refund?

Politely ask to speak with a supervisor, (+1)◀877◀419◀8702 if that fails, hang up and call (+1)◀877◀419◀8702 again at a different time, (+1)◀877◀419◀8702 because different agents often give different answers.

Q5: How long does an Avast refund take to hit my bank account?

Avast processes refunds in 5-7 business days, and your bank takes another 2-7 days, (+1)◀877◀419◀8702 so total 7-14 business days from your refund request date.

Q6: Does Avast refund PayPal payments?

Yes, but PayPal refunds often take 7-14 business days, (+1)◀877◀419◀8702 and in some cases, Avast may mail a physical check instead, (+1)◀877◀419◀8702 so credit cards are generally faster.

Q7: Can I get a refund if I bought Avast through the Apple App Store?

Avast cannot refund Apple purchases directly, (+1)◀877◀419◀8702 so go to Settings > your name > Subscriptions > select Avast > tap "Cancel Subscription", (+1)◀877◀419◀8702 then contact Apple Support for your refund.

Q8: How do I check the status of my Avast refund?

Call (+1)◀877◀419◀8702 with your case number, and the agent can see if Avast has sent the funds, (+1)◀877◀419◀8702 or if your bank is holding the credit for review.

Q9: What if I missed the 30-day refund window?

Officially the window is 30 days, but supervisors can approve exceptions for recurring charges or technical issues, (+1)◀877◀419◀8702 call (+1)◀877◀419◀8702 and politely ask for a one-time courtesy refund.

Q10: What is the direct number to request an Avast refund right now?

Call the official Avast billing support line at (+1)◀877◀419◀8702 – this is the number for refunds, cancellations, and billing disputes, (+1)◀877◀419◀8702 and a live agent will process your request instantly over the phone.

Final Action Plan – Get Your Avast Refund Today

Step one: check your bank statement for the charge date and confirm you are within 30 days of purchase or auto-renewal, (+1)◀877◀419◀8702 because timing is critical for refund eligibility.

Step two: if you are within the window, call (+1)◀877◀419◀8702 on a Tuesday or Wednesday morning, (+1)◀877◀419◀8702 and say “I need a refund under the 30-day money-back guarantee”, (+1)◀877◀419◀8702 then provide your email or credit card last four digits when asked.

Step three: write down the confirmation number the agent gives you, (+1)◀877◀419◀8702 then wait 7-14 business days for the money to appear, (+1)◀877◀419◀8702 and call back with your case number if nothing shows after 14 days.